**Friends and Family Comments August 2023**

**RESULTS**: 110



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| * Great team
 |
| * No waiting, friendly reception and quick procedure
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| * Can always get appointment whenever required. Very helpful reception staff
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| * Dr Jeyam has been fantastic and friendly and all the receptionist team has been fantastic as well
 |
| * Got seen on the same day
 |
| * On time & prompt
 |
| * Great professional nurse give some really good advice and was very polite cannot recommend more highly
 |
| * I gave the answer because I was asked for it. The experience was very good, by the way
 |
| * Dr and Nurse very nice, helpful and understanding and explained very thing to us
 |
| * Because I'm satisfied
 |
| * I felt better having discussed and addressed a few of my problems
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| * The new Dr whom I’ve never seen before was so thorough, sympathetic I genuinely felt she understood my situation, well done Dr Jeyam & Dr Jesudas Surgery
 |
| * Excellent service
 |
| * Invariably treated courteously and with understanding
 |
| * Your all very good you’re the best
 |
| * I went in on time and Dr Watson was very good
 |
| * Very pleasant person informative and knowledgeable easy to talk to
 |
| * I was very pleased with the appointment found the nurse very helpful and polite
 |
| * Very very patient with me, even when I wussed out and felt faint
 |
| * Wasn't notified of a time for the online consultation
 |
| * Phoned for app at 10am and was seen face to face by a Dr at 11.10 am
 |
| * Good availability of appointments, helpful staff
 |
| * Excellent service
 |
| * Prompt and efficient service from all
 |
| * The service was very good
 |
| * As always a professional approach to health issues
 |
| * I don’t have to wait long for appointments need improvement on a few things
 |
| * It was easy
 |
| * James Limbert is a fantastic clinician he was very welcoming. He explained everything very clearly and I didn’t leave feeling like I was rushed. He explained the various roots I could take for a treatment plan for my elbow pain. He is a very good asset to the surgery
 |
| * Went in on time and the nurse was very good
 |
| * Good doctor all ways treated nicely
 |
| * Very professional approach always get an appointment
 |
| * Very helpful
 |
| * appointment same day
 |
| * Lovely lady on reception Dr Kathuria was very helpful as always
 |
| * The appointment was with the Practice Nurse Janine, she was very thorough, knowledgeable and approachable
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| * I didn’t wait long to be seen my appointment was at 8.30am I got there 8.25am
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| * Had blood test only had to wait a couple of minutes great service
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| * The practitioner was very helpful and gave me enough time to talk about my illness
 |
| * Dr very pleasant and gave me a good check over
 |
| * Always happy with the service I receive
 |
| * Friendly helpful team from receptionists to GP to nurses
 |
| * Prompt satisfied
 |
| * they are just so helpful and polite
 |
| * Seen on time, practice nurse suggested I see GP and was given an appt 30 minutes later. Receptionist very polite &amp; helpful
 |
| * They spent time with me for me to explain why I feel the way I do etc for them to get me the right help etc
 |
| * all very pleasant from receptionist through to doctor
 |
| * Very professional and friendly
 |
| * I when in today and it was so so quick and earlier than expected. I thought I will still have to sit longer time but no, it was quick
 |
| * Excellent information received. Questions answered and future consultation confirmed
 |
| * Always time to listen. Clear explanation of treatment. Extremely pleasant and helpful receptionists
 |
| * Found Raz easy to talk to I felt at ease in her company, a very approachable person
 |
| * Very professional
 |
| * Easy
 |
| * All the staff are very friendly and try and do their patients, Reception staff are very friendly
 |
| * Brilliant as always from. Reception to GP Dr Watson
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| * Dr Kathuria is very kind and caring doctor with impeccable knowledge. What every GP should be like. Reception staff are always super nice, friendly and helpful as always. Never had a bad experience at this practice
 |
| * Because I am very reassured if there is ever a time I need to see my doctor regarding any problems I may have
 |
| * Got an appointment the same day I rang reception
 |
| * My GP surgery always goes the extra step
 |
| * Appointment booked with no problems and was on time
 |
| * Professional
 |
| * Quick and efficient
 |
| * Good explanation for my overall health
 |
| * Receptionist was nice and so was the nurse. Clean and sterile
 |
| * They are always helpful and very good
 |
| * Everything went well
 |
| * Very polite and friendly and understanding
 |
| * Very friendly and nice nurse
 |
| * Always pleased with the service I receive
 |
| * Very attentive and welcoming. Made me feel relaxed and lovely personality
 |
| * It's a very good doctors always helpful
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